



STERIS Isomedix Services' dedication to customer satisfaction now includes TechTeam. Our TechTeam professionals provide vital technical support in all phases of the sterilization design process including product development, materials testing, protocol generation, and sterility validation. Going beyond contract sterilization, TechTeam presents insightful alternatives, choices, specialty solutions, and total project management to address complex sterilization issues.

Why "Team"? It's our core approach and philosophy. That's why it's part of our name. We continually work to

be known as a vital and complementary part of our client's sterilization group. We view your product sterilization needs not as a one-time event, but as an ongoing relationship – one that we respect.

Isomedix Services provides the industry's most comprehensive array of sterilization options, including Gamma Irradiation, 100% Ethylene Oxide (EO) processing, and Electron Beam. We deliver these options as part of a complete managed program that emphasizes exceptional process quality, efficient turnaround, and optimum cost containment.

Comprehensive Services & Specialized Applications

TechTeam Services

- Dose Audit Reminder Service
- Frozen Processing
- AAMI Validation Support
- Same Day Service
- New Product Qualification
- Dose Mapping
- Laboratory Coordination
- Protocol Generation
- Materials Selection
- Engineering Studies
- Technical Support and Analysis
- Sterility Validation
- Dose Validation/Setting
- Education and Consultative Services

Markets Served

- Medical Devices
- Healthcare Products
- Pharmaceutical Products
- Consumer Products
- Cosmetics
- Packaging Materials
- Agricultural Product Defestation
- Frozen Products Processing
- Tissue Processing
- Crosslinking
- Bioburden Reduction



Gamma and E-beam Technology

Ethylene Oxide Technology

The Gamma and E-beam TechTeam Sterilization and Radiation Technology (START) Program is the technical support resource for all your radiation sterilization needs.

START provides:

- Product tracking at all stages, from receiving to shipping
- Certificates of Processing for product information and minimum/maximum absorbed dose
- Technical consultation
- Total project management
- Protocol generation
- Expedited processing
- Turnkey validation programs for AAMI/ANSI/ISO test requirements
- Support services designed for each customer or project
- Electronic Radiation Request Forms

The EO TechTeam Total Inclusive Program (TIP) provides true turnkey programs for all your EO sterilization needs.

TIP provides:

- EO cycle development
- EO cycle validation and protocol generation
- Small volume validations for routine production
- BI incubation time reduction
- EO residual reduction (hold time reduction)
- EO cycle optimization
- Processing for product/package functionality testing
- Technical consultation
- Single load validation
- EOExpress® evaluation

TechTeam Locations

The Gamma TechTeam at Morton Grove, Illinois

7828 Nagle Avenue
Morton Grove, IL 60053
Phone: (847) 966-1160
Fax: (847) 965-2855
E-mail: Gamma_TechTeam@steris.com

The EO TechTeam at Spartanburg, South Carolina

2072 Southport Road
Spartanburg, SC 29306
Phone: (864) 582-3041
Fax: (864) 582-4075
E-mail: EO_TechTeam@steris.com

The E-beam TechTeam at Libertyville, Illinois

2500 Commerce Drive
Libertyville, IL 60048
Phone: (847) 247-0970
Fax: (847) 247-0882
E-mail: Ebeam_TechTeam@steris.com

All Isomedix facilities are FDA Registered, ISO 13485 Certified, and ISO 11135, ISO 11137, EN 550, and EN 552 compliant for product acceptance in U.S. and international markets.

STERIS®



Isomedix Services

Committed to Customer Satisfaction

www.IsomedixTechTeam.com

Contract Sterilization Facilities: Northborough, MA • Chester, NY • South Plainfield, NJ • Whippany, NJ • Coventry, RI
Spartanburg, SC • Groveport, OH • Libertyville, IL (2) • Morton Grove, IL • Waukegan, IL • Minneapolis, MN • El Paso, TX
Grand Prairie, TX • Sandy, UT • Nogales, AZ • Ontario, CA • San Diego, CA • Temecula, CA • Whitby, ON • Vega Alta, PR